



MACKENZIE
Investments

<<Date>>

«Client_Name»

«client_address»

«client_address»

«Postal_Code»

Re: Closure of Tax-Free Savings Account: Account # «ACCOUNT»

Dear «Client_Name»

We're writing because the Canada Revenue Agency (CRA) recently contacted us about the Tax-Free Savings Account (TFSA) you previously held with us. We applied to register your TFSA with CRA at the time it was established; however, the application was rejected because the personal information provided did not match CRA's records. This could include social insurance number (SIN), date of birth, and/or surname. Our previous attempts to obtain the correct information have been unsuccessful.

Because the account was not registered, CRA has now advised us that this account must be closed and cancelled on their records.

Although your TFSA has already been closed as the result of a redemption or transfer, we're required by CRA to issue T3/T5 (Québec Relevé 16) tax slips for any year that income was earned in the TFSA.

We'll also issue a summary of any capital gains or losses that resulted from transactions made within the account. For any years where income was earned, you may need to amend your previously submitted tax returns, which could result in a tax penalty or interest charge.

If you have any questions, please contact your financial advisor or Client Relations at 1-800-387-0614.

Sincerely,

MACKENZIE INVESTMENTS

Jessa Wilson
Vice President, Client Relations
Mackenzie Investments

Cc «Advisor_Name»